



Provider Communication

Subject: CMS - The Payment Error Rate Measurement (PERM) Project	Priority: High
Date: January 29, 2010	Message ID: ACSBNR01292010_1

Dear Providers,

The Department of Community Health wishes to inform you that the Georgia Medicaid/PeachCare for Kids Program is mandated to participate in the Centers for Medicare & Medicaid Services (CMS) sponsored Payment Error Rate Measurement (PERM) project. The PERM project is a Federal audit process that examines whether claims were adjudicated correctly by the Medicaid's Fiscal Agent, Affiliated Computer Systems (ACS). CMS has a review contractor to perform the audit of medical and data reprocessing review of selected claims. Medical records are required to determine if the claim adjudicated correctly. If a claim is selected in the sample for a service rendered by you, to either a Georgia Medicaid or PeachCare for Kids member, you will be contacted by the CMS contractor for a copy of the medical record that supports the medical review of the claim.

When the CMS contractor contacts you to obtain medical records, you will be asked to verify your name and address and whether you prefer to receive the written requests for medical records either by fax or U.S. mail. Copies of the medical records must be submitted electronically or in hard copy within 90 days of receipt of the CMS contractor's written request.

Please be reminded that in accordance with Section 106 (S) of the Part I Policies and Procedures for Medicaid/PeachCare for Kids manual, *"all enrolled providers must...comply in a timely fashion with all requests for records, information and documentation made by the Division, its authorized representatives and agents, and the Secretary of the U.S. Department of Health and Human Services, related to services provided under the Medicaid/PeachCare for Kids Program."*

Additional information pertaining to the PERM project is accessible on the CMS website at http://www.cms.hhs.gov/PERM/Downloads/Final_Prov_Ed_FAQ.pdf and <http://www.cms.hhs.gov/perm/>. For additional questions about your role in the PERM project, please contact Stacey Harris at sharris@dch.ga.gov or 404-657-7187.

Thank you for your continued participation in the Georgia Medicaid/PeachCare for Kids Program.